



The key to controlling your pay - Easy, Secure, Reliable

**myPay puts YOU in control**

myPay offers faster enhanced services, security, accessibility and reliability to all customers of DFAS worldwide.

With myPay, YOU can:

- View, print, and save Leave and Earnings Statements
- View, print, and save tax statements
- Change federal and state tax withholdings
- Update bank account and electronic fund transfer information
- Manage allotments
- Make address changes
- Manage U.S. Savings Bonds
- View, print, and save travel vouchers
- Control Thrift Savings Plan enrollment
- View, print, and save retiree statements
- View, print, and save annuitant account statements
- Provide report of existence
- Update certificate of eligibility
- Turn on/off hard-copy Leave and Earnings Statements and/or tax statements
- View, print and save Savings Deposit Program statements
- Request Savings Deposit program withdrawals
- Manage Health Savings Account
- Manage Federal Employee Health Benefits
- Change Personal Identification Number (PIN), Login ID and Password

*Features may vary by armed service and status.*

**It is your time and money,  
take command of them today  
through myPay.**

**Why use myPay?**

The system is convenient and easy to use. Individual users have the ability to control their pay account by tailoring it to fit their financial needs. Each user can create allotments, make changes to deposits, change address, and manage U.S. Savings bonds online instead of waiting on the phone, waiting in line at a pay office or mailing in forms. Features may vary by armed service and status.

In addition to better serving the men and women who defend America, using myPay saves money by reducing the cost associated with offline support and eliminating the costs associated with printing and mailing documents and pay statements.

- myPay delivers the information people want when they want it – virtually anytime and anywhere
- myPay improves confidence and satisfaction and eliminates errors and long waits

**Have questions?**

Get help by calling the Customer Support Unit. Representatives will assist you with any questions you may have and help navigate system. Open Mon - Fri 7 a.m. to 6:30 p.m. Eastern time

**Toll free 1 (888) 332-7411**

Call direct (216) 522-5096/DSN 580-5096

To find answers online, go to our Frequently Asked Questions (FAQ) section of the Web site.

<https://mypay.dfas.mil>

**Convenience**

myPay provides a head start on preparing tax returns and allows users or family members to print and save copies of W-2s and 1099R statements. Confirmation of all account changes is sent directly to a user's email account.

**Control**

myPay provides immediate access to pay account statements anywhere and anytime. It gives more control over finances to customers who travel extensively or to those who require assistance from family and friends. It also allows users to update personal records with changes to mailing address, allotments, tax withholdings and direct deposits.

**Security**

myPay is completely secure. The system uses a variety of security features to protect data transmitted to users' computers. The secure technology provided to myPay customers meets or exceeds security requirements in private industry worldwide. Features include secure systems such as 128 bit encryption, firewalls, Virtual Private Networks (VPN) and other measures. It is important that customers protect data from being compromised or captured on their computers, especially when using personal computers at home. Maintaining the safety and security of myPay is a top priority for DFAS; we proactively implement new security features on a routine basis to protect our customers against identity theft and scams.

**myPay Awards**

- LTG Timothy J. Maude Award
- Grace Hopper Government Technology Leadership Award
- Accenture and MIT Digital Government Award
- DFAS Best Business Practice
- e-Gov Pioneer Award
- DoD Value Engineering Achievement Award
- USD (Comptroller) Financial Management Award
- ASMC Distinguished Performance Award
- e-Gov Trailblazer Award

